**Sara Ismail**

**Sara Ismail – Digital Technology Specialist**  
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**About Me**  
Energetic IT professional with a B.Sc. in Computer Science and 7 years of hands-on experience in digital solutions, system integrations, and IT support. Passionate about technology and innovation, with a proven track record in executing digital projects, though with limited senior leadership exposure.

**Work Experience**  
**Digital Solutions Engineer**  
Innovatech Systems, Alexandria, Egypt | 2018 – Present

* Assisted in the design and rollout of cloud-based applications to support business operations.
* Collaborated with senior engineers in troubleshooting and refining digital platforms.

**IT Support Analyst**  
TechBridge, Alexandria, Egypt | 2016 – 2018

* Managed technical support and resolved IT issues for a broad user base.
* Contributed to system maintenance and upgrades.

**Education**

* **B.Sc. in Computer Science** – Alexandria University, 2016

**Key Skills**

* Cloud Application Deployment
* System Integration
* Technical Troubleshooting

*Note: Sara has a solid technical foundation but lacks the extensive leadership and strategic experience (15+ years) necessary for the Head of Digital & Technology role.*